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Dear Supplier,

The situation with Covid-19 has had a great impact on many people's daily lives, and in particular, it has meant that Amgros' and the hospital pharmacies' procurement of pharmaceuticals have been significantly different from normal, both in February and especially in March this year.

Amgros and the hospitals are very grateful for the great goodwill you have shown as a supplier. Many suppliers have been able to supply the very large additional quantities of pharmaceuticals that we have been demanding. But there have also been some suppliers that have not been able to keep up with demand. In several cases, the same supplier has been able to meet demand for some items, while the supplier has reported other items on backorder.

Amgros has decided, after a specific assessment, that we do not charge compensation for back orders in February and March, where you, as a supplier, have been able to meet general consumption but not the increased consumption as a result of the Amgros' extraordinary stockpiling due to the situation with Covid-19.

This is because, first of all, we have been demanding significantly increased quantities - and in many cases some quantities that the suppliers could in no way foresee. Secondly, many suppliers have been able to meet the demand for a large part of their contracted goods, while for some individual contracted goods they have not been able to meet the demand. Based on a specific assessment, we find it unreasonable to claim compensation from such a supplier.

Compensation for backorders, known before February 2020, will be charged as normal. However, no compensation will be charged for any additional quantity ordered if this additional quantity is ordered as a result of Amgros' stockpiling.

The decision only applies to back orders in February and March 2020. The future is uncertain for all of us and Amgros will follow the situation closely, but we will later decide on what to do with any claims for the period from 1 April 2020 onwards. We cannot decide on this in advance, as it requires a decision on the specific situation that we can only make once we have seen what is going to happen.

If you have any questions about this mail, please contact [kundeservice@amgros.dk](mailto:kundeservice@amgros.dk).

Kind regards,  
Amgros

Nils Linde-Laursen  
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